UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

FORM 10-Q

☑ QUARTERLY REPORT UNDER SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended June 30, 2004

OR

☐ TRANSITION REPORT UNDER SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

· For the transition period from to

Commission file number: 0-17973

ACCERIS COMMUNICATIONS INC.

(Exact name of registrant as specified in its charter)

FLORIDA

59-2291344

(State or other jurisdiction of incorporation or organization)

(I.R.S. Employer Identification No.)

9775 Businesspark Avenue, San Diego, California 92131 (Address of principal executive offices)

(858) 547-5700 (Registrant's telephone number)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities and Exchange Act of 1934 during the preceding 12 months (or for such shorter time period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes \square No \boxtimes

Check whether the registrant is an accelerated filed (as defined in Rule 12b-2 of the Act). Yes ■ No ■

As of August 6, 2004, there were 19,262,095 shares of common stock \$0.01 par value outstanding.

| | 4-1429 |
|---|--------------------------------|
| 1 | Late File Exhibit No. 2 |
| | Willies 15-23-04 Reporter F.6. |

PART I – FINANCIAL INFORMATION Item 1 – Financial Statements.

ACCERIS COMMUNICATIONS INC. AND SUBSIDIARIES CONDENSED CONSOLIDATED BALANCE SHEETS

| (In thousands of dollars, except share and per share amounts) | June 30, 2004 | December 31, 2003 | |
|--|------------------|------------------------------|--|
| | (unaudited) | (unaudited) (as restated) | |
| ASSETS | | (| |
| Current assets: | | | |
| Cash and cash equivalents | \$ 2,357 | \$ 2,033 | |
| Accounts receivable, less allowance for doubtful accounts of \$1,352 | • | • | |
| and \$1,764 at June 30, 2004 and December 31, 2003, respectively | 14,352 | 18,018 | |
| Investment in preferred and common stock | ´— | 2,058 | |
| Other current assets | 1,813 | 2,202 | |
| Total current assets | 18,522 | 24,311 | |
| Furniture, fixtures, equipment and software, net | 6,237 | 8,483 | |
| Other assets: | 0,237 | 0,405 | |
| Intangible assets, net | 2,593 | 3,297 | |
| Goodwill | 1,120 | 1,120 | |
| Investment in preferred stock | 1,100 | 1,100 | |
| Other assets | 728 | 743 | |
| Total assets | \$ 30,300 | \$ 39,054 | |
| | | | |
| LIABILITIES AND STOCKHOLDERS' DEFICIT | | | |
| Current liabilities: | | | |
| Accounts payable and accrued liabilities | \$ 27,322 | \$ 29,113 | |
| Unearned revenue | 1,496 | 5,678 | |
| Revolving credit facility | 7,154 | 12,127 | |
| Current portion of notes payable | 138 | 1,254 | |
| Current portion of obligations under capital leases | 2,825 | 2,715 | |
| Total current liabilities | 38,935 | 50,887 | |
| Notes payable, less current portion | 724 | 772 | |
| Obligations under capital leases, less current portion | 191 | 1,631 | |
| Notes payable to a related party, net of unamortized Beneficial | | • | |
| Conversion Features | 42,122 | 28,717 | |
| Total liabilities | 81,972 | 82,007 | |
| 2000 2000 | | | |
| Commitments and contingencies | | | |
| Stockholders' deficit: | | | |
| Preferred stock, \$10.00 par value, authorized 10,000,000 shares, issued and outstanding 619 at June 30, 2004 and December 31, 2003, | | | |
| liquidation preference of \$613 at June 30, 2004 and December 31, 2003 | 6 | 6 | |
| Common stock, \$0.01 par value, authorized 300,000,000 shares, issued | | | |
| and outstanding 19,262,095 at June 30, 2004 and December 31, 2003 | 192 | 192 | |
| Additional paid-in capital | 183,581 | 182,879 | |
| Accumulated deficit | (235,451) | (226,030) | |
| Total stockholders' deficit | (51,672) | (42,953) | |
| Total liabilities and stockholders' deficit | \$ 30,300 | \$ 39,054 | |
| | | | |

The accompanying notes are an integral part of these condensed consolidated financial statements

2

ACCERIS COMMUNICATIONS INC. AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS (unaudited)

| | | Three Months Ended June 30, | | Six Months Ended June 30, | |
|--|-------------|--------------------------------|-------------|------------------------------|--|
| (In thousands, except per share amounts) | 2004 | 2003 | 2004 | 2003 | |
| | | (as restated) | | (as restated) | |
| Revenues: | | | | | |
| Telecommunications services | \$26,419 | \$35,995 | \$61,142 | \$ 66,362 | |
| Technology licensing and development | 90 | 1,050 | 540 | 1,050 | |
| Total revenues | 26,509 | 37,045 | 61,682 | 67,412 | |
| Operating costs and expenses: | | | | | |
| Telecommunications network expense (exclusive of depreciation expense on telecommunications network assets of \$1,294 and \$1,056 for the three months ended June 30, 2004 and 2003, respectively, and \$2,639 and \$2,086 for the six months ended June 30, 2004 and 2003 | i | | | | |
| respectively, included in depreciation and amortization below) | 15,477 | 21,319 | 32,112 | 47,068 | |
| Selling, general and administrative | 14,074 | 14,617 | 28,834 | 28,841 | |
| Provision for doubtful accounts | 1,740 | 1,131 | 2,967 | 2,306 | |
| Research and development | 106 | | 106 | _, | |
| Depreciation and amortization | 1,653 | 1,758 | 3,357 | 3,584 | |
| Total operating costs and expenses | 33,050 | 38,825 | 67,376 | 81,799 | |
| Operating loss | (6,541) | (1,780) | (5,694) | (14,387) | |
| Other income (expense): | | | | | |
| Interest expense | (2,487) | (3,394) | (6,022) | (6,309) | |
| Interest and other income | 812 | 1 | 2,189 | 3 | |
| Total other income (expense) | (1,675) | (3,393) | (3,833) | (6,306) | |
| Loss from continuing operations | (8,216) | (5,173) | (9,527) | (20,693) | |
| Gain from discontinued operations (net of \$0 tax) | | 371 | 104 | 94 | |
| Net loss | \$ (8,216) | \$ (4,802) | \$ (9,423) | \$(20,599) | |
| Basic and diluted weighted average shares outstanding | 19,262 | 5,834 | 19,262 | 5,834 | |
| Net loss per common share - basic and diluted: | • | - | - | - | |
| Loss from continuing operations | \$ (0.43) | \$ (0.88) | \$ (0.50) | \$ (3.55) | |
| Gain from discontinued operations | | 0.06 | 0.01 | 0.02 | |
| Net loss per common share | \$ (0.43) | \$ (0.82) | \$ (0.49) | \$ (3.53) | |

The accompanying notes are an integral part of these condensed consolidated financial statements

\$ 1,691

ACCERIS COMMUNICATIONS INC. AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (unaudited)

| | Six Months End June 30, | |
|---|---|---------------|
| (In thousands of dollars) | 2004 | 2003 |
| | *************************************** | (as restated) |
| Cash flows from operating activities: | | |
| Net loss | \$(9,423) | \$(20,599) |
| Adjustments to reconcile net loss to net cash used in operating activities: | | |
| Depreciation and amortization | 3,357 | 3,584 |
| Provision for doubtful accounts | 2,967 | 2,306 |
| Decrease in allowance for impairment of net assets of discontinued operations | (148) | (169) |
| Gain on sale of investment in common stock | (1,376) | ` |
| Accrued interest added to loan principal | 1,929 | 2,122 |
| Expense associated with stock options issued to non-employee for services | 9 | -, |
| Settlement of note payable | | (394) |
| Gain on discharge of obligation | (767) | (354) |
| Management benefit conferred by controlling shareholder | 115 | |
| | 113 | (1.100) |
| Stock received as payment on technology licensing agreement | 2.500 | (1,100) |
| Amortization of discount on notes payable to related party | 2,599 | 2,373 |
| Increase (decrease) from changes in operating assets and liabilities: | | 44 =000 |
| Accounts receivable | 699 | (4,588) |
| Other assets | 390 | (436) |
| Unearned revenue | (4,182) | 9,307 |
| Accounts payable and accrued liabilities | (1,021) | 2,509 |
| Net cash used in operating activities | (4,852) | (5,085) |
| Cash flows from investing activities: | | |
| Purchases of furniture, fixtures, equipment and software | (393) | (1,305) |
| Cash received from sale of assets | ` | 160 |
| Cash received from sale of investments in common stock, net | 3,582 | _ |
| | | |
| Net cash provided by (used in) investing activities | 3,189 | (1,145) |
| Cash flows from financing activities: | <u> </u> | <u></u> |
| Proceeds from issuance of notes payable to related party | 9,439 | 100 |
| Proceeds from (repayment of) revolving credit facility, net | (4,973) | 5,762 |
| Payment of capital lease and note payable obligations | (1,390) | (1,268) |
| Payment of note payable to RSL Estate | (1,104) | |
| Costs paid by controlling shareholder | 15 | 64 |
| Costs paid by Controlling Sharonordor | | |
| Net cash provided by financing activities | 1,987 | 4,658 |
| ncrease (decrease) in cash and cash equivalents | 324 | (1,572) |
| Cash and cash equivalents at beginning of period | 2,033 | 3,620 |
| Cash and cash equivalents at end of period | \$ 2,357 | \$ 2,048 |
| Supplemental schedule of non-cash investing and financing activities. | | |
| Supplemental schedule of non-cash investing and financing activities: | æ | ¢ 1.601 |

The accompanying notes are an integral part of these condensed consolidated financial statements

Preferred stock received in exchange for assets of discontinued operations

ACCERIS COMMUNICATIONS INC. AND SUBSIDIARIES NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (in thousands, except share and per share data)

Note 1 - Description of Business and Principles of Consolidation

The unaudited condensed consolidated financial statements include the accounts of Acceris Communications Inc. (formerly I-Link Incorporated) and its wholly owned subsidiaries Acceris Communications Corp. ("ACC," formerly WorldxChange Corp.); I-Link Communications Inc., ("ILC"), which is substantially included in discontinued operations; Transpoint Holdings Corporation, which includes the purchased assets of Transpoint Communications, LLC and the purchased membership interest in Local Telecom Holdings, LLC (collectively, "Transpoint"), which the Company purchased in July 2003; and Acceris Communications Technologies, Inc. These entities combined are referred to as "Acceris" or the "Company" in these unaudited condensed consolidated financial statements.

We are a broad-based communications company, servicing residential, small and medium-sized businesses and corporate accounts in the United States. We provide a range of products from local dial tone, domestic and international long-distance voice services to fully managed, integrated data and enhanced services. We are a US facilities-based carrier with points of presence in 30 major US cities. Our voice network features 11 voice switches and nationwide Feature Group D ("FGD") access which enables low cost call origination. Our data network consists of 17 Nortel Passports that have recently been upgraded to support multi-protocol label switching ("MPLS"). Finally, we have relationships with multiple tier I and tier II providers in the U.S. and abroad, which allows for efficient call management and least cost routing.

We currently manage our Company through two business segments. The Telecommunications segment provides voice and data services to our residential customers and large corporate accounts, while the Technologies segment is responsible for commercialization of our proprietary soft-switch technology and underlying intellectual property, including the Company's Voice over Internet Protocol ("VoIP") patent portfolio.

Telecommunications

Our Telecommunications segment offers a broad range of voice and data products and services to residential, small office/home office ("SOHO") and small-medium sized enterprises ("SME"), and corporate accounts through a network of multi-level marketing ("MLM") agents, commercial agents, affinity groups and outbound telemarketing. Our customers are serviced through direct sales and support teams who offer fully managed and fully integrated voice and data solutions.

We have capitalized upon a unique synthesis of marketing and network capabilities. Through the strength of our agent network we are adding new customers each month, many of them with a strong international usage component. Due to our favorable cost structure and network optimization, we offer competitive rates to selected international regions. We continue to experience customer attrition particularly with our 10-10-XXX customer base which we have not marketed directly since 2002. We have also seen the average revenue per user ("ARPU") decline. The Company's domestic telephone network continues to operate at well below available capacity leading to cost inefficiencies. We attribute this to increased cellular penetration and deregulation in various countries which have lower rates per month in those markets. This is most evident in India in 2004. Additionally, regulatory uncertainty exists in the domestic telephone markets due to recent court decisions. Future regulatory changes may penalize or benefit the current operations of the business.

We differentiate ourselves to our residential customers by offering attractively priced bundles of international minutes, both on a stand alone basis and as part of a local dial tone + long-distance package to preferred destinations, and by specialized customer service, which includes in-language customer support. By using this targeted strategy, we have acquired a substantial number of ethnic users whose monthly spending on telecommunications services is generally higher than that of the average retail customer.

Our proprietary technology enables us to offer unbundled value-added services such as voicemail, unified messaging and on-the-fly conferencing at a low cost, creating another competitive advantage when targeting retail customers. These features distinguish us from mass-market providers that typically offer higher priced, "one-size-fits-all" national and international rate plans. We are in the process of productizing and deploying this technology.

Our direct sales force focuses on multi-location customers with limited information technology ("IT") resources. By

taking a consultative approach to network solutions and providing in-depth analysis of our customers' business needs and operating environments, we are able to design and deliver competitively priced and customized voice and data solutions. Our commercial customers also benefit from our relationships with multiple providers, which ensures superior service with respect to network redundancy, cost and supplier risk. We are able to offer strong customer service due to easy access to information and to our engineering, technical and administrative staffs.

e10vq Page 10 of 69

Technologies

Our Technologies segment offers a proven network convergence solution for the deployment of IP-based voice and data services over a single network. We have over nine years of experience developing VoIP technologies. Our proprietary softswitch solution both enables existing telecom service providers to reduce telecommunications costs and permits new communications service providers to enter the enhanced communications market with limited investment. In addition, we have a patent portfolio that includes two VoIP patents (the "VoIP Patents") which we believe are foundational VoIP patents for communications over traditional telecommunication networks. We are pursuing opportunities to leverage our patents through a focused licensing strategy that targets carriers, equipment vendors and customers who are deploying IP for phoneto-phone communication.

All significant intercompany accounts and transactions have been eliminated upon consolidation.

Management believes that the unaudited interim data includes all adjustments, consisting only of normal recurring adjustments, necessary for a fair presentation. The December 31, 2003, condensed consolidated balance sheet presented herein is derived from audited consolidated financial statements, but does not include all disclosures required by accounting principles generally accepted in the United States of America. The condensed consolidated financial statements should be read in conjunction with the Company's annual report on Form 10-K, for the year ended December 31, 2003, filed with the Securities and Exchange Commission.

The results of operations for the three and six month periods ended June 30, 2004 are not necessarily indicative of those to be expected for the entire year ending December 31, 2004.

Note 2 - Restatement

The consolidated financial statements of the company have been restated in each reporting period from the fourth quarter of 2002 through to the first quarter of 2004 to correct for the misapplication of the accounting principles of Emerging Issues Task Force Issue No. 00-27 ("EITF 00-27"). The restated numbers are included in the year to date results as presented in the accompanying consolidated financial statements.

On September 20, 2004, management of the Company concluded that the accounting principles as set forth in EITF 00-27, regarding Beneficial Conversion Features ("BCF"), had not been properly applied in current and prior years to its convertible debentures issued in March 2001. The initial determination of the BCF in 2001 at the issue date was correct. However, adjustments to the number of shares and their conversion price were made under the debentures' anti-dilution provisions. The various anti-dilution events and their respective impacts on the number of shares and the conversion price were disclosed in the Company's previous public filings. However, the principles under EITF 00-27 also require a redetermination of the BCF at each date an anti-dilution event occurred. This redetermination was not completed in prior reporting periods. Additionally, the accumulation of unpaid interest costs on these same convertible debentures has been deemed to be interest paid in kind ("PIK"); such interest also contains a conversion feature, which once assessed as PIK interest required the determination of a BCF. This determination was not made by the Company in its prior reportings.

This matter was raised by the Company's recently appointed independent auditors, BDO Seidman, LLP ("BDO"), in the course of their review of the Company's prior public filings. After discussions among the Company's management, BDO, and the Company's prior auditors, PricewaterhouseCoopers, LLP ("PwC"), the Company's management concluded that a correction of the prior accounting on this matter was required. The Company's management brought the matter for consideration before the Audit Committee and the full Board of Directors of the Company. Having considered the circumstances underlying the accounting errors and their effects upon the Company's prior filings, and having discussed the matter with the BDO and PwC representatives as well as the Company's management, the Audit Committee concluded that the previously issued financial statements should not be relied upon and approved and authorized the Company's management to amend certain previously filed public reports.

The correction of these errors results in an increase in deemed interest expense and net loss, in all reporting periods from the fourth quarter of 2002 through the first quarter of 2004, and a reduction in reported liabilities and stockholders' deficit in all reporting periods from the fourth quarter of 2002 through the first quarter of 2004. The effect of these errors is detailed, by reporting period, below. The restatement had no effect on loss from discontinued operations or net loss per share from discontinued operations.

6

Effect of the restatements on the consolidated statements of operations

(in thousands of dollars except per share amounts)
(per share information reported on a post 20:1 stock consolidation basis for all periods shown. Stock consolidation enacted in the fourth quarter of 2003)

| : | Three months ended Dec. 31, 2002 | Three months ended March 31, 2003 | Three months ended June 30, 2003 | Three months ended Sept. 30, 2003 | Three months ended Dec. 31, 2003 | Three months ended March 31, 2004 |
|--|--|---|----------------------------------|---|----------------------------------|---|
| Net income (loss) as currently reported on Form 10-K or | Det. 31, 2002 | 17A1 CB 31, 2003 | June 30, 2003 | Sept. 30, 2003 | Dec. 31, 2003 | 11201 61 51 200 |
| 10-Q Correction of EITF 00-27 | \$(11,117) | \$(14,895) | \$(3,713) | \$(3,257) | \$(4,456) | \$ 594 |
| errors | (301) | (902) | (1,089) | (1,337) | (1,779) | (1,801) |
| Net loss as expected to be reported on revised Form 10-K or 10-Q | \$(11,418) | \$(15,797) | \$(4,802) | \$(4,594) | \$(6,235) | \$(1,207) |
| Net income (loss) per share as currently reported on Form 10-K or 10-Q | \$ (1.92) | \$ (2.55) | \$ (0.64) | \$ (0.56) | \$ (0.44) | \$ 0.03 |
| Net loss per share as expected to be reported on revised Form 10-K or 10-Q | \$ (1.96) | \$ (2.71) | \$ (0.82) | \$ (0.79) | \$ (0.59) | \$ (0.06) |

Effect of the restatements on the consolidated balance sheets (in thousands of dollars)

| | As at | As at | As at | As at | As at | As at |
|----------------------------|---------------|---|---------------|----------------|---------------|----------------|
| | Dec. 31, 2002 | March 31, 2003 | June 30, 2003 | Sept. 30, 2003 | Dec. 31, 2003 | March 31, 2004 |
| Notes payable to a related | | | | | | • |
| party: | | | | | | |
| As currently reported on | | | | | | |
| Form 10-K or 10-Q | \$ 30,058 | \$ 30,496 | \$ 30,985 | \$ 33,483 | \$ 35,073 | \$ 41,060 |
| Correction of EITF 00-27 | • | - | · | - | | |
| errors | (6,109) | (5,364) | (4,437) | (3,265) | (6,356) | (4,834) |
| As expected to be | (, , | (,,, | (, , | ``` | ,,,,, | • • • |
| reported on revised | ···· | *************************************** | | | | |
| Form 10-K or 10-Q | \$ 23,949 | \$ 25,132 | \$ 26,548 | \$ 30,218 | \$ 28,717 | \$ 36,226 |
| | | | ARKINGHAMAKAN | | | |

Additional paid-in

| capital: As currently reported on Form 10-K or 10-Q | \$ 129,553 | \$ 129,553 | \$ 129,618 | e 120 £10 | P 171 115 | ¢ 171 100 |
|--|--|-------------|-------------|-------------|-------------|-------------|
| Correction of EITF 00-27 | \$ 129,555 | \$ 129,333 | \$ 129,018 | \$ 129,618 | \$ 171,115 | \$ 171,192 |
| errors As expected to be | 6,410 | 6,567 | 6,729 | 6,894 | 11,764 | 12,043 |
| reported on revised Form 10-K or 10-Q | \$ 135,963 | \$ 136,120 | \$ 136,347 | \$ 136,512 | \$ 182,879 | \$ 183,235 |
| Y-01 10-X-01 10-Q | ###################################### | ψ 150,120 | \$ 150,547 | \$ 150,512 | \$ 102,079 | \$ 105,255 |
| Accumulated deficit As currently reported on | | | | | | |
| Form 10-K or 10-Q | \$(194,301) | \$(209,196) | \$(212,909) | \$(216,166) | \$(220,622) | \$(220,028) |
| Correction of EITF 00-27 errors | (301) | (1,203) | (2,292) | (3,629) | (5,408) | (7,209) |
| As expected to be reported on revised | | (1,200) | (=,=,=) | (3,022) | (5, 700) | (1,207) |
| Form 10-K or 10-Q | \$(194,602) | \$(210,399) | \$(215,201) | \$(219,795) | \$(226,030) | \$(227,237) |
| | | | | | | |
| Stockholders' equity (deficit): As currently reported on | | | | | | |
| Form 10-K or 10-Q Correction of EITF 00-27 | \$ (63,925) | \$ (78,820) | \$ (82,468) | \$ (85,725) | \$ (49,309) | \$ (47,292) |
| errors As expected to be | 6,109 | 5,364 | 4,437 | 3,265 | 6,356 | 4,834 |
| reported on revised | - | | | | | - |
| Form 10-K or 10-Q | \$ (57,816) | \$ (73,456) | \$ (78,031) | \$ (82,460) | \$ (42,953) | \$ (42,458) |
| | البنيجة البستان فالنز | - | | | | |

Note 3 - Summary of Significant Accounting Policies

Net loss per share

Basic earnings per share is computed based on the weighted average number of Acceris common shares outstanding during the period. Options, warrants, convertible preferred stock and convertible debt are included in the calculation of diluted earnings per share, except when their effect would be anti-dilutive. As the Company has a net loss for the three and six month periods ended June 30, 2003 and 2004, basic and diluted loss per share are the same.

Potential common shares that were not included in the computation of diluted earnings per share because they would have been anti-dilutive are as follows:

| | June 30, 2004 | June 30, 2003 |
|---|-------------------|---------------|
| Assumed conversion of Series N preferred stock | 24,760 | 24,760 |
| Assumed conversion of convertible debt | 2,599,350 | 6,419,150 |
| Assumed exercise of options and warrants to purchase shares of common stock | 2,377,030 | 436,650 |
| | 5,001,140 | 6,880,560 |
| | The second second | |

Investments

Dividends and realized gains and losses on securities are included in other income in the condensed consolidated statements of operations.

The Company holds investments in convertible preferred stock of AccessLine Communications Corporation ("AccessLine"). The convertible preferred stock is accounted for under the cost method, as the preferred securities are not readily marketable and the Company's ownership interests do not allow it to exercise significant influence over this entity. As of June 30, 2004 and December 31, 2003, the carrying value of the preferred stock was \$1,100. The Company monitors this investment for impairment annually by considering current factors including economic environment, market conditions and operational performance and other specific factors relating to the business underlying the investment, and will record impairments in carrying values when necessary. The fair value of the security is estimated using the best available information as of the evaluation date, including the quoted market prices of comparable public companies, market price of the common stock underlying the preferred stock, recent financing rounds of the investee and other investee specific information. See Note 6 for further discussion of the Company's investment in AccessLine convertible preferred stock.

Concentrations

Concentrations of risk with third party providers:

Acceris utilizes the services of certain local exchange carriers ("LECs") to bill and collect from customers for a significant portion of its revenues. If the LECs were unable or unwilling to provide such services in the future, the Company would be required to significantly enhance its billing and collection capabilities in a short amount of time and its collection experience may be adversely affected during this transition period. If the LECs were unable to remit payments received from their customers relating to Acceris billings, the Company's operations and cash position may be adversely affected. Management believes it has good business relationships with the LECs.

The Company depends on certain large telecommunications carriers to provide network services for significant portions of the Company's telecommunications traffic. If these carriers were unwilling or unable to provide such services in the future, the Company's ability to provide services to its customers may be adversely affected and the Company might not be able to obtain similar services from alternative carriers on a timely basis or on terms acceptable to the Company. Management believes it has good business relationships with its key carriers.

Concentrations of credit risk

The Company's retail telecommunications subscribers are primarily residential and small business subscribers in the United States. The Company's customers are generally concentrated in the areas of highest population in the United States, more specifically California, Florida, New York, Texas and Illinois. No single customer accounted for over 10% of revenues in the three and six month periods ending June 30, 2004 or 2003. The Company performs ongoing credit evaluations of its larger carrier and retail business customers but generally does not require collateral to support customer receivables.

Use of estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Stock-based compensation

At June 30, 2004, the Company had several stock-based compensation plans, which are described more fully in Note 18 to the audited consolidated financial statements contained in our most recently filed Form 10-K. The Company accounts for those plans under the recognition and measurement principles of Accounting Principles Board Opinion No. 25, Accounting for Stock Issued to Employees, and related Interpretations (collectively, "APB 25"). Stock-based employee compensation cost is not reflected in net loss, as all options granted under those plans had an exercise price equal to or in excess of the market value of the underlying common stock on the date of grant. In accordance with SFAS No. 123, Accounting for Stock-Based Compensation ("SFAS 123"), as amended by SFAS No. 148, Accounting for Stock-Based Compensation — Transition and Disclosure, see below for a tabular presentation of the pro forms stock-based compensation cost, net loss and loss per share as if the fair value-based method of expense recognition and measurement prescribed by SFAS 123 had been applied to all employee options. Options granted to non-employees (excluding non-employee members of the Company's Board of Directors), consultants and marketing agents are recognized and measured using the fair value-based method prescribed by SFAS 123.

| • | Three Months Ended June 30, | | Six Months | Ended June 30, |
|---|-----------------------------|------------------------|------------------------|------------------------|
| | 2004 | 2003 | 2004 | 2003 |
| | | (as restated) | | (as restated) |
| Net loss as reported Deduct: Employee stock-based compensation cost determined under the fair value-based method for all awards, net of \$0 tax | \$(8,216) (161) | \$(4,802) (18) | \$(9,423) (338) | \$(20,599) (36) |
| Pro forma net loss | \$(8,377) | \$(4,820) | \$(9,761) | \$(20,635) |
| Net loss per share, basic and diluted: | | | | |
| As reported Pro forma | \$ (0.43) \$ (0.43) | \$ (0.82) \$ (0.83) | \$ (0.49) \$ (0.51) | \$ (3.53) \$ (3.54) |

Note 4 - Liquidity and Capital Resources

The Company has incurred substantial operating losses and negative cash flows from operations since inception. At June 30, 2004 the Company had a stockholders' deficit of \$51,672 (\$42,953 - December 31, 2003), negative working capital of \$20,413 (\$26,576 - December 31, 2003), amounts due to its controlling shareholder of \$42,122 (\$28,717 - December 31, 2003) and \$7,154 (\$12,127 - December 31, 2003) owing under its revolving credit facility (included in working capital). There are \$nil additional borrowings available under the revolving credit facility at June 30, 2004.

The related party debt is owed to the Company's controlling shareholder, Counsel Corporation (collectively with all its subsidiaries "Counsel") and is due at December 31, 2005, subject to certain contingent acceleration clauses linked to the raising of capital. In addition to the Company's expectation of raising funds in the remainder of 2004 from third parties, the Company has a funding commitment from Counsel to fund, through long-term intercompany advances or equity contributions, all capital investment, working capital or other operational cash requirements (the "Keep Well") through June 30, 2005. During the first six months of 2004, Counsel advanced the Company \$9,439 under the Keep Well, and converted \$1,929 of accrued interest into principal.

The revolving credit facility is provided by an asset based lender. The asset based lender is secured by a first lien on all of the assets of ACC. Borrowings under the facility are based on various advance rates of the accounts receivable base subject to certain reductions and covenants. Amounts available under the asset based facility are subject to change based upon the level of receivables and other related factors, such as the aging of accounts, customer concentrations, etc. Borrowings under this facility are classified as a current liability due to the demand nature of the borrowings. The facility matures on June 30, 2005. The Company is looking to extend the term of the facility beyond its current maturity date, or to replace the facility prior to maturity.

In August 2004, the Company implemented a resizing of the organization targeted at reducing its operating costs. The cost cutting reflects both the continued efficiencies created by the ongoing integration of the Company's operations, related to its four acquisitions over the last three years, and management's commitment to its objective of achieving break-even operating income by the end of 2004, despite softening revenue and regulatory uncertainty. Approximately 20 percent of the Company's work force has been removed from the organization. The reduction affected staff in the San Diego, Pittsburgh and Somerset facilities. The Company anticipates that it will record expenses of between \$1,000 and \$2,000 during the third quarter ended September 30, 2004 related to this restructuring. Restructuring charges will include employee reduction costs and lease termination costs and may include additional charges related to potential asset impairments.

The Company does not expect to generate net cash flow from operating activities in the remainder of 2004. The Company expects that funding to support its operations will be derived from proceeds from a third party fund raise which may take the

form of debt, equity or a hybrid instrument, or from the proceeds on the sale of assets in addition to advances under the Keep Well. In the first half of 2004, the Company was funded primarily by increases in related party debt and from the proceeds on the sale of the shares held in BUI.

Management intends to raise funds from third parties to support the operating needs of the business. Use of funds from such arrangements may include such uses as funding operations, improving working capital, repaying obligations of the business and funding future merger and acquisition activities. There can be no assurance that the Company's capital raising efforts will be successful or can occur on favorable terms to existing security or debt holders.

There continues to be no assurance that the Company will be able to improve its cash flow from operations, obtain additional third party financing, extend, repay or refinance its debt with Counsel or its asset based lender on favorable terms, or obtain an extension of the existing funding commitment from Counsel or its asset based lender beyond their respective maturity dates. This circumstance raises substantial doubt about the Company's ability to continue as a going concern. The accompanying condensed consolidated financial statements do not include any adjustments to reflect the possible future effects on the recoverability of assets and liquidation of liabilities that may result from this uncertainty.

Note 5 - Composition of Certain Financial Statements Captions

Furniture, fixtures, equipment and software consisted of the following:

| | June 30, 2004 | December 31, 2003 |
|--|---------------|-------------------|
| Telecommunications network equipment | \$ 14,303 | \$ 14,196 |
| Furniture, fixtures and office equipment | 4,251 | 4,059 |
| Building /leasehold improvements | 313 | 305 |
| Software and information systems | 2,072 | 1,986 |
| | | |
| | 20,939 | 20,546 |
| Less accumulated depreciation and amortization | (14,702) | (12,063) |
| | <u> </u> | |
| , | \$ 6,237 | \$ 8,483 |
| | | |

Included in telecommunications network equipment was \$9,752 and \$9,739 in assets acquired under capital leases at June 30, 2004 and December 31, 2003, respectively. Accumulated amortization on these leased assets was \$7,569 and \$6,382 at June 30, 2004 and December 31, 2003, respectively.

Intangible assets consisted of the following:

| | June 30, 2004 | | | |
|--|------------------------|------------|--------------------------|---------|
| | Amortization period | Cost | Accumulated amortization | Net |
| Intangible assets subject to amortization: | | | | |
| Customer contracts and relationships | 12 - 60 months | | \$ (849) | \$1,157 |
| Agent relationships | 36 months | 2,116 | (770) | 1,346 |
| Agent contracts Patents | 12 months 60 months | 242 100 | (242) (10) | 90 |
| | 00 111011111 | | (10) | - |
| | | 4,464 | (1,871) | 2,593 |
| Goodwill | | 1,120 | | 1,120 |
| Total intangible assets and goodwill | | \$5,584 | \$(1,871) | \$3,713 |
| | | | | |
| | December 31, 2003 | | | |
| | Amortization period | Cost | Accumulated amortization | Net |
| Intangible assets subject to amortization: | | | | |
| Customer contracts and relationships | 12 - 60 months | \$2,006 | \$ (510) | \$1,496 |
| Agent relationships | 36 months | 2,116 | (415) | 1,701 |
| Agent contracts | 12 months | 242 | (242) | |
| Patents | 60 months | 100 | | 100 |
| | | 4,464 | (1,167) | 3,297 |
| Goodwill | 5 | 1,120 | | 1,120 |

Total intangible assets and goodwill

\$(1,167)

Amortization expense for the three months ended June 30, 2004 and 2003 was \$366 and \$174, respectively. Amortization expense for the six months ended June 30, 2004 and 2003 was \$718 and \$397, respectively.

Accounts payable and accrued liabilities consisted of the following:

| | June 30, 2004 | December 31, 2003 |
|---|---------------|-------------------|
| Accounts payable | \$10,209 | \$ 3,370 |
| Telecommunications and related accruals | 2,916 | 9,840 |
| Regulatory fees | 6,694 | 6,790 |
| Other | 7,503 | 9,113 |
| | | |
| | \$27,322 | \$29,113 |
| | - | |

Note 6 – Investments

Prior to June 21, 2004, the Company held an investment in the common stock of Buyers United Inc. ("BUI"), which investment was acquired as consideration received related to the sale of the operations of ILC. At the time of the sale of the ILC business, the purchase price consideration paid by BUI was in the form of convertible preferred stock, with additional shares of preferred stock received subsequently based on contingent earn out provisions in the purchase agreement. In addition, common stock dividends were earned on the preferred stock holding. On March 16, 2004, the Company converted its preferred stock into 1,500,000 shares of BUI common stock, and sold 750,000 shares at \$2.30 per share in a private placement transaction. This sale resulted in a gain of approximately \$565, which is included in interest and other income in the three months ended March 31, 2004 and was based on specific identification of the securities sold and their related cost basis. Through several open market transactions during the three months ended June 30, 2004, the Company sold the remaining 808,546 of these shares, resulting in a gain of approximately \$811. These gains are included in other income in the accompanying condensed consolidated statements of operations for the three and six months ended June 30, 2004.

The Company's investments as of June 30, 2004 consist of convertible preferred stock in AccessLine. This stock was received as consideration for a licensing agreement in the second quarter of 2003 and was reflected in technology licensing and development revenues for that quarter, at its carrying value of \$1,100.

Note 7 - Network Service Offering

The Company, through its Telecommunications segment (see Note 16 for further discussion of the Company's segments), began to sell a network service offering in November 2002. The Company ceased selling this network service offering in July 2003. Revenues for the Company's network service offering are accounted for using the unencumbered cash receipt method. The Company determined that collectibility of the amounts billed to customers was not reasonably assured at the time of billing. Under its agreements with the LECs, cash collections remitted to the Company are subject to adjustment, generally over several months. Accordingly, the Company recognizes revenue when the actual cash collections to be retained by the Company are finalized and unencumbered. There was no further billing of customers for the network service offering subsequent to the program's termination. During the three and six months ended June 30, 2004, the Company recognized \$190 and \$6,553, respectively, as non-recurring revenue from prior-year sales of this service offering as prior period cash collections were finalized. At June 30, 2004, the Company was awaiting the reconciliation from two remaining LECs, leaving approximately \$161 of cash receipts that were still subject to adjustment by the LECs and therefore encumbered. This amount is included in unearned revenue at June 30, 2004.

At March 31, 2004, the Company had not paid the service provider approximately \$519 which was previously reserved pursuant to services provided in July 2003, which were expensed as a telecommunications cost in the third quarter of 2003. During the second quarter of 2004, a settlement was reached with the service provider whereby the Company paid approximately \$300 to the service provider, rendering all parties free and clear of all future obligations under the plan. The discharge of the remaining \$219 obligation is included as an offset to telecommunications expense in the accompanying condensed consolidated statements of operations for the three and six months ended June 30, 2004.

Note 8 - Discharge of Obligation

In the first quarter of 2004, the Company was discharged of an obligation totaling \$767 owed to a consortium of owners of a certain telecommunications asset, to which the Company previously held an indefeasible right of usage. The discharge of the obligation is included in interest and other income in the accompanying condensed consolidated statements of operations for the three and six months ended June 30, 2004.

11

e10vq Page 22 of 69

Note 9 - Patent Residual Option

In the fourth quarter of 2003, Acceris acquired Patent No. 6,243,373 from an arms length party. Consideration provided was \$100 plus a 35% residual payable to the third party relating to the net proceeds from future licensing and or enforcement actions from the combined Acceris VoIP Patents (i.e. Patent No. 6,243,373 and 6,438,124). Net proceeds are defined as amounts collected from the third parties net of the direct costs associated with putting the licensing or enforcement in place and related collection costs. At that time of closing, Acceris was granted the right to decrease the residual payable from 35% to 30% on or before June 30, 2004 for an additional payment of \$614 and based upon exercising the right to decrease the residual from 35% to 30% Acceris would have the additional right to decrease its residual payable from 30% to 15% for an additional \$5,000. In the second quarter, Acceris was granted an extension through July 31, 2004 of its right to decrease the residual from 35% to 30% for no additional consideration by the arms length party. As of August 31, 2004, Acceris was subsequently granted a further extension of its right to decrease its residual from 35% to 30% through September 30, 2004 for no additional consideration. The additional right to decrease the residual from 30% to 15%, which is preconditioned on the decrease of residual from 35% to 30% remains in full force and effect.

Note 10 - Discontinued Operations

On December 6, 2002, the Company entered into an agreement to sell substantially all of the assets and customer base of ILC to BUI. The sale included the physical assets required to operate Acceris' nationwide network using its patented VoIP technology (constituting the core business of ILC) and a non-exclusive license in perpetuity to use Acceris' proprietary software platform. The sale closed on May 1, 2003 and provided for a post closing cash settlement between the parties. The sale price consisted of 300,000 shares of Series B convertible preferred stock (8% dividend) of BUI, subject to adjustment in certain circumstances, of which 75,000 shares were subject to an earn-out provision (contingent consideration). The fair value of the 225,000 shares (non-contingent consideration) of BUI convertible preferred stock was determined to be \$1,350 as of December 31, 2002. The earn-out took place on a monthly basis over a fourteen-month period, which began January 2003. The Company recognized the value of the earn-out shares as additional sales proceeds when earned. During the year ended December 31, 2003, 64,286 shares of the contingent consideration with a fair value of \$566 were earned and included as a component of gain (loss) from discontinued operations (32,142 shares with a fair value of \$371 were earned in the six months ended June 30, 2003). As of December 31, 2003, the combined fair value of the 225,000 original shares and the 64,286 shares earned from the contingent consideration was determined to be \$1,916. See Note 5 for a discussion of the disposition of these shares in the six months ended June 30, 2004.

In the first quarter of 2004, the Company recorded a gain from discontinued operations of \$104. This gain was due to the receipt in January 2004 of the remaining 10,714 shares of common stock as contingent consideration, which is recorded as additional gain from discontinued operations. Upon closing of the sale, BUI assumed all operational losses subsequent to December 2002. Accordingly, the gains of \$371 and \$94 for the three and six months ended June 30, 2003, respectively, include the increase in the sales price for the losses incurred since December 6, 2002.

Note 11 - Income Taxes

The Company recognized no income tax benefit from the losses generated in the six months ended June 30, 2004 and 2003 because of the uncertainty surrounding the realization of the related deferred tax asset. Pursuant to Section 382 of the Internal Revenue Code, annual usage of the Company's net operating loss carryforwards is limited as a result of previous cumulative changes of ownership resulting in a change of control of the Company. These rules in general provide that an ownership change occurs when the percentage shareholdings of 5% direct or indirect shareholders of a loss corporation have in aggregate increased by more than 50 percentage points during the immediately preceding three years.

Note 12 - Related Party Transactions

During the six months ended June 30, 2004, Counsel, Acceris' controlling shareholder, advanced \$9,439 and converted \$1,929 of interest payable to principal. All loans from Counsel mature on December 31, 2005 and accrue interest at rates ranging from 9% to 10%, with interest compounding quarterly and some of the loans are subject to an accelerated maturity in certain circumstances. At June 30, 2004, no events resulting in accelerated maturity had occurred. The Keep Well from Counsel expires on June 30, 2005 and provides a commitment to fund through long-term intercompany advances or equity contributions, all capital investment, working capital or other operational cash requirements of the Company.

The Chief Executive Officer ("CEO") of Acceris is an employee of Counsel. As CEO, he is entitled to an annual salary of \$275 and a discretionary bonus of up to 100% of the base salary.

12

Counsel provided additional management services through Acceris' President, Chief Financial Officer and Corporate Secretary, who are also employees of Counsel, No contractual arrangement exists for these services so the contribution of these individuals are considered as a conferred benefit by the controlling shareholder resulting in the recording of an expense of \$115 for the six months ended June 30, 2004. This expense is included in selling, general and administrative expenses and results in an increase in paid-in capital.

Note 13 - Commitments and Contingencies

Legal Proceedings

On April 16, 2004, certain shareholders of the Company (the "Plaintiffs") filed a putative derivative complaint in the Superior Court of the State of California in and for the County of San Diego, (the "Complaint") against the Company, WorldxChange Corporation (sic), Counsel Communications LLC, and Counsel Corporation as well as certain present and former officers and directors of the Company, some of whom also are or were directors and/or officers of the other corporate defendants (collectively, the "Defendants"). The Complaint alleges, inter alia, that the Defendants, in their respective roles as controlling shareholder and directors and officers of the Company committed breaches of the fiduciary duties of care, loyalty and good faith and were unjustly enriched, and that the individual Defendants committed waste of corporate assets, abuse of control and gross mismanagement. The Plaintiffs seek compensatory damages, restitution, disgorgement of allegedly unlawful profits, benefits and other compensation, attorneys' fees and expenses in connection with the Complaint. The Company believes that these claims in their entirety are without merit and intends to vigorously defend this action. There is no assurance that this matter will be resolved in the Company's favor and an unfavorable outcome of this matter could have a material adverse impact on its business, results of operations, financial position or liquidity.

Acceris and several of Acceris' current and former executives and board members were named in a securities action filed in the Superior Court of the State of California in and for the County of San Diego on April 16, 2004, in which the plaintiffs made claims nearly identical to those set forth in the derivative suit above. The Company believes that these claims in their entirety are without merit and intends to vigorously defend this action. There is no assurance that this matter will be resolved in the Company's favor and an unfavorable outcome of this matter could have a material adverse impact on its business, results of operations, financial position or liquidity.

In connection with the Company's efforts to enforce its patent rights, Acceris Communications Technologies Inc. filed a patent infringement lawsuit against ITXC Corp. ("ITXC") in the United States District Court of the District of New Jersey on April 14, 2004. The complaint alleges that ITXC's VoIP services and systems infringe the Company's U.S. Patent No. 6,243,373, entitled "Method and Apparatus for Implementing a Computer Network/Internet Telephone System." On May 7, 2004, ITXC filed a lawsuit against Acceris Communications Technologies Inc., and the Company, in the United States District Court for the District of New Jersey for infringement of five ITXC patents relating to VoIP technology, directed generally to the transmission of telephone calls over the Internet and the completion of telephone calls by switching them off the Internet and onto a public switched telephone network. The Company believes that the allegations contained in ITXC's complaint are, in their entirety, without merit and the Company intends to provide a vigorous defense to ITXC's claims. There is no assurance that this matter will be resolved in the Company's favor and an unfavorable outcome of this matter could have a material adverse impact on its business, results of operations, financial position or liquidity.

At our Adjourned Meeting of Stockholders held on December 30, 2003, our stockholders approved an amendment to our Articles of Incorporation, deleting Article VI thereof (regarding liquidations, reorganizations, mergers and the like). Stockholders who were entitled to vote at the meeting and advised us in writing, prior to the vote on the amendment, that they dissented and intended to demand payment for their shares if the amendment was effectuated, were entitled to exercise their appraisal rights and obtain payment in cash for their shares under Sections 607.1301 - 607.1333 of the Florida Business Corporation Act, provided their shares were not voted in favor of the amendment. In January 2004, appraisal notices in compliance with Florida corporate statutes were sent to all stockholders who had advised us of their intention to exercise their appraisal rights. The appraisal notices included our estimate of fair value of our shares, being \$4.00 per share on a postsplit basis. These stockholders had until February 29, 2004 to return their completed appraisal notices along with certificates for the shares for which they were exercising their appraisal rights. Approximately 33 stockholders holding approximately 74,000 shares of our stock returned completed appraisal notices by February 29, 2004. A stockholder of 20 shares notified us of his acceptance of our offer of \$4.00 per share, while the stockholders of the remaining shares did not accept our offer. Subject to the qualification that we may not make any payment to a stockholder seeking appraisal rights if, at the time of payment, our total assets are less than our total liabilities, stockholders who accepted our offer to purchase their shares at the estimated fair value will be paid for their shares within 90 days of our receipt of a duly executed appraisal notice. If we

should be required to make any payments to dissenting stockholders, Counsel will fund any such amounts through the purchase of shares of our common stock. Stockholders who did not accept our offer were required to indicate their own estimate of fair value. Because Acceris did not agree with the estimates submitted by many of the dissenting shareholders,

13

Acceris has sought a judicial determination of the fair value of the common stock held by the dissenting stockholders. On June 24, 2004, Acceris filed suit against the dissenting shareholders seeking a declaratory judgment, appraisal and other relief in the Circuit Court for the 17th Judicial District in Broward County, Florida. There is no assurance that this matter will be resolved in the Company's favor and an unfavorable outcome of this matter could have a material adverse impact on our business, results of operations, financial position or liquidity.

The Company is involved in various other legal matters arising out of its operations in the normal course of business, none of which are expected, individually or in the aggregate, to have a material adverse effect on the Company.

Note 14 - Agent Warrant Program

During the first quarter of 2004, the Company launched the Acceris Communications Inc. Platinum Agent Program (the "Agent Warrant Program"), which provides for the issuance of warrants to purchase up to 1,000,000 shares of the Company's common stock to independent agents who participate in the Agent Warrant Program. The Agent Warrant Program was established to encourage and reward consistent, substantial and persistent production by selected commercial agents serving the Company's domestic markets and to strengthen the Company's relationships with these agents by granting long-term incentives in the form of the warrants to purchase the Company's common stock at current price levels. The Agent Warrant Program is administered by the Compensation Committee of the Board of Directors of the Company.

Participants in the Agent Warrant Program will be granted warrants upon commencement, the vesting of which is based on maintaining certain revenue levels for a period of 24 months. The grants are classified into tiers based on commissionable revenue levels, the vesting period of which begins upon the achievement of certain commissionable revenue levels during the eighteen month period beginning February 1, 2004. Vesting of the warrants within each tier occurs 50% after 12 months and 100% after 24 months, dependent on the agent maintaining the associated revenue level for the entire period.

As of June 30, 2004, 600,000 warrants have been issued under the Agent Warrant Program, none of which have met the requirements to begin vesting. The warrants issued under the plan will be accounted for under the provisions of the FASB's Emerging Issue Task Force's ("EITF") Issue No. 96-18, Accounting for Equity Instruments That are Issued to Other Than Employees for Acquiring, or in Conjunction with Selling, Goods or Services ("EITF 96-18"). Accordingly, the Company will recognize an expense associated with these warrants over the vesting period based on the then current fair market value of the warrants calculated at each reporting period. At such time as the vesting for any warrants begins, the expense will be included in selling, general and administrative expense. As the vesting period has not commenced for any of the warrants issued prior to June 30, 2004, no expense has been recognized in the accompanying condensed consolidated statements of operations for the three and six months ended June 30, 2004.

Note 15 - Subsequent Event

In August 2004, the Company implemented a resizing of the organization targeted at reducing its operating costs. The cost cutting reflects both the continued efficiencies created by the ongoing integration of the Company's operations, related to its four acquisitions over the last three years, and management's commitment to its objective to achieving break-even operating income by the end of 2004, despite softening revenue and regulatory uncertainty. Approximately 20 percent of the Company's work force has been removed from the organization. The reduction affected staff in the San Diego, Pittsburgh and Somerset facilities. The Company anticipates that it will record expenses of between \$1,000 and \$2,000 during the third quarter ended September 30, 2004 related to this restructuring. Restructuring charges will include employee reduction costs and lease termination costs and may include additional charges related to potential asset impairments. Management is in the process of assessing the impact of these measures on other assets.

In September 2004, the Company reached a settlement with the estate of Worldxchange relating to its June 2001 acquisition of the assets of Worldxchange Corporation. Pursuant to this settlement the Company has been discharged of approximately \$200 of recorded liabilities and further expects to receive additional proceeds of less than \$50 that will be recorded as income when collected.

Note 16 - Segment Reporting

In the first quarter of 2004, the Company changed the structure of its internal organization and the method upon which it evaluates its performance. Previously, the Company had three segments consisting of Enterprise, Retail and Technologies,

which primarily distinguished themselves by the product offerings available. In the first quarter of 2004, management began to evaluate the Company as two divisions consisting of Telecommunications and Technologies. The Company uses the information available by division to evaluate management and Company performance and to make decisions regarding the allocation of Company assets. Telecommunications includes the operations of the assets and liabilities purchased from WorldxChange (which we acquired in June 2001) and the Agent and Enterprise business of RSL, which were acquired in December 2002. This segment offers a dial around telecommunications product, a 1+ product and a local dial tone bundled offering through MLM, commercial agents and telemarketing channels. This segment also offers voice and data solutions to business customers through an in-house sales force. The Technologies segment offers a fully

developed network convergence solution for voice and data and licenses its technology to third party users. Prior period amounts have been restated to conform to this presentation.

There are no material inter-segment revenues. The Company's business is conducted principally in the U.S.; foreign operations are not significant. The table below presents information about the segments of the Company as of and for the three and six months ended June 30, 2004.

| | For the three months ended June 30, | | For the six months ended June 30, | |
|---|-------------------------------------|---------------|-----------------------------------|---------------|
| | 2004 | 2003 | 2004 | 2003 |
| | | (as restated) | | (as restated) |
| Revenues from external customers: | | | | |
| Telecommunications | \$26,419 | \$35,995 | \$61,142 | \$ 66,362 |
| Technologies | 90 | 1,050 | 540 | 1,050 |
| Total revenues from external customers for reportable | | | | \ <u> </u> |
| segments | \$26,509 | \$37,045 | \$61,682 | \$ 67,412 |
| | | | | |
| Segment income (loss): | | | | e |
| Telecommunications | \$ (5,819) | \$ (2,057) | \$ (4,644) | \$(14,716) |
| Technologies | (486) | 476 | (407) | 402 |
| Total segment income (loss) for reportable segments | (6,305) | (1,581) | (5,051) | (14,314) |
| Unallocated amounts in consolidated net loss: | | () , | (, , | ` ` ` ` |
| Amortization of discount on notes payable | | (192) | (104) | (382) |
| Gain on discharge of obligation | | | 767 | |
| Gain on sale of investment in common stock | 812 | _ | 1,376 | _ |
| Corporate interest expense, net | (2,490) | (2,451) | (5,872) | (4,646) |
| Other corporate expenses | (233) | (949) | (643) | (1,351) |
| Consolidated net loss from continuing operations | \$ (8,216) | \$(5,173) | \$ (9,527) | \$(20,693) |
| | Talkini bir bara | | | |

Item 2 - Management's Discussion and Analysis of Financial Condition and Results of Operations.

The following discussion should be read in conjunction with the information contained in the condensed consolidated financial statements of the Company and the related notes thereto appearing elsewhere herein and in conjunction with the Management's Discussion and Analysis of Financial Condition and Results of Operations set forth in the Company's Form 10-K for the year ended December 31, 2003 filed with the Securities and Exchange Commission ("SEC"). All numbers are in thousands of dollars except for share and per share data.

Forward Looking Information

This report contains certain "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended and Section 21E of the Exchange Act of 1934, as amended, that are based on management's exercise of business judgment as well as assumptions made by and information currently available to management. When used in this document, the words "may," "will," "anticipate," "believe," "estimate," "expect," "intend" and words of similar import, are intended to identify any forward-looking statements. You should not place undue reliance on these forward-looking statements. These statements reflect our current view of future events and are subject to certain risks and uncertainties as noted below. Should one or more of these risks or uncertainties materialize, or should underlying assumptions prove incorrect, our actual results could differ materially from those anticipated in these forward-looking statements. We undertake no obligation and do not intend to update, revise or otherwise publicly release any revisions to these forward-looking statements to reflect events or circumstances after the date hereof or to reflect the occurrence of any unanticipated events. Although we believe that our expectations are based on reasonable assumptions, we can give no assurance that our expectations will materialize.

Many factors could cause actual results to differ materially from our forward-looking statements. Several of these factors, which are more fully discussed in our Annual Report on Form 10-K for the year ended December 31, 2003, include, without limitation:

- 1) Our ability to:
- · finance and manage growth;
- · execute on the strategy and the business plans of management;
- · maintain our relationship with telecommunications carriers;
- provide ongoing competitive services and pricing;
- retain and attract key personnel;
- · operate effective network facilities;
- maintain favorable relationships with local exchange carriers ("LECs"), long-distance providers and other vendors, including our ability to meet our usage commitments;
- attract new subscribers while minimizing subscriber attrition;
- continue to grow the distribution for our Telecommunications segment through multi level marketing ("MLM"), residential and commercial agents, and with our direct sales force;
- continue to offer competitive local dial tone, long distance and data products and to expand the geographic reach of our local dial tone offering;
- efficiently integrate completed acquisitions;
- address legal proceedings in an effective manner;
- maintain, operate and upgrade our information systems network;

- · maintain and operate our networks in a cost effective manner;
- extend our related party debt beyond its December 31, 2005 maturity date or replace such debt on acceptable terms;
- · complete a third party debt or equity financing;
- extend our asset based lending facility beyond its June 30, 2005 maturity or replace the facility on acceptable terms;
- · obtain Counsel's continued commitment and ability to fund through June 30, 2005, the cash requirements of the business;
- · maintain compliance with existing and evolving federal and state governmental regulation of telecommunications providers;
- 2) Adoption of new, or changes in, accounting principles; and
- 3) Other risks referenced from time to time in our filings with the SEC and the Federal Communications Commission.

Restatement

The consolidated financial statements of the company have been restated in each reporting period from the fourth quarter of 2002 through to the first quarter of 2004 to correct for the misapplication of the accounting principles of Emerging Issues Task Force Issue No. 00-27 ("EITF 00-27"). The restated numbers are included in the year to date results as presented in the accompanying consolidated financial statements.

On September 20, 2004, management of the Company concluded that the accounting principles as set forth in EITF 00-27, regarding Beneficial Conversion Features ("BCF"), had not been properly applied in current and prior years to its convertible debentures issued in March 2001. The initial determination of the BCF in 2001 at the issue date was correct. However, adjustments to the number of shares and their conversion price were made under the debentures' anti-dilution provisions. The various anti-dilution events and their respective impacts on the number of shares and the conversion price were disclosed in the Company's previous public filings. However, the principles under EITF 00-27 also require a redetermination of the BCF at each date an anti-dilution event occurred. This redetermination was not completed in prior reporting periods. Additionally, the accumulation of unpaid interest costs on these same convertible debentures has been deemed to be interest paid in kind ("PIK"); such interest also contains a conversion feature, which once assessed as PIK interest required the determination of a BCF. This determination was not made by the Company in its prior reportings.

This matter was raised by the Company's recently appointed independent auditors, BDO Seidman, LLP ("BDO"), in the course of their review of the Company's prior public filings. After discussions among the Company's management, BDO, and the Company's prior auditors, PricewaterhouseCoopers, LLP ("PwC"), the Company's management concluded that a correction of the prior accounting on this matter was required. The Company's management brought the matter for consideration before the Audit Committee and the full Board of Directors of the Company. Having considered the circumstances underlying the accounting errors and their effects upon the Company's prior filings, and having discussed the matter with the BDO and PwC representatives as well as the Company's management, the Audit Committee concluded that the previously issued financial statements should not be relied upon and approved and authorized the Company's management to amend certain previously filed public reports.

The correction of these errors results in an increase in deemed interest expense and net loss, in all reporting periods from the fourth quarter of 2002 through the first quarter of 2004, and a reduction in reported liabilities and stockholders' deficit in all reporting periods from the fourth quarter of 2002 through the first quarter of 2004. The effect of these errors is detailed, by reporting period, below. The restatement had no effect on loss from discontinued operations or net loss per share from discontinued operations.

Effect of the restatements on the consolidated statements of operations (in thousands of dollars except per share amounts)

(per share information reported on a post 20:1 stock consolidation basis for all periods shown. Stock consolidation enacted in the fourth quarter of 2003)

| | Three months ended Dec. 31, 2002 | Three months ended March 31, 2003 | Three months ended June 30, 2003 | Three months ended Sept. 30, 2003 | Three months ended Dec. 31, 2003 | Three months ended March 31, 2004 |
|--|--|---|----------------------------------|---|--|---|
| Net income | DCC, 51, 2002 | 17241 041 021, 2000 | | | 2000112000 | |
| (loss) as currently reported on Form 10-K or | | | | | | |
| 10-Q | \$(11,117) | \$(14,895) | \$(3,713) | \$(3,257) | \$(4,456) | \$ 594 |
| Correction of EITF 00-27 | | | | | • • • | |
| errors | (301) | (902) | (1,089) | (1,337) | (1,779) | (1,801) |
| Net loss as expected to be reported on revised Form 10-K or | . | *** | Territorio de Calabo | | 501/0 (no. 100 m) | |
| 10-Q | \$(11,418) | \$(15,797) | \$(4,802) | \$(4,594) | \$(6,235) | \$(1,207) |
| Net income (loss) per share as currently reported on Form 10-K or 10-Q | \$ (1.92) | \$ (2.55) | \$ (0.64) | \$ (0.56) | \$ (0.44) | \$ 0.03 |
| Net loss per share as expected to be reported on revised Form 10-K or 10-Q | \$ (1.96) | \$ (2.71) | \$ (0.82) | \$ (0.79) | \$ (0.59) | \$ (0.06) |

Effect of the restatements on the consolidated balance sheets (in thousands of dollars)

| | As at | As at | As at | As at | As at | As at |
|---------------------------------------|---------------|----------------|--|----------------|---------------|----------------|
| | Dec. 31, 2002 | March 31, 2003 | June 30, 2003 | Sept. 30, 2003 | Dec. 31, 2003 | March 31, 2004 |
| Notes payable to a related party: | | | | | | |
| As currently reported on | | | | | | |
| Form 10-K or 10-Q | \$ 30,058 | \$ 30,496 | \$ 30,985 | \$ 33,483 | \$ 35,073 | \$ 41,060 |
| Correction of EITF 00-27 | • | • | • | • | • | • |
| errors | (6,109) | (5,364) | (4,437) | (3,265) | (6,356) | (4,834) |
| As expected to be reported on revised | | | | | | |
| Form 10-K or 10-Q | \$ 23,949 | \$ 25,132 | \$ 26,548 | \$ 30,218 | \$ 28,717 | \$ 36,226 |
| | | | والمراجعة المراجعة ا | | | |

Additional paid-in capital:

| As currently reported on Form 10-K or 10-Q Correction of EITF 00-27 errors As expected to be reported on revised | \$ 129,553 6,410 | \$ 129,553 6,567 | \$ 129,618 6,729 | \$ 129 ,618 6,894 | \$ 171,115 11,764 | \$ 171,192 12,043 |
|--|---------------------|---------------------|---|-----------------------------|----------------------|----------------------|
| Form 10-K or 10-Q | \$ 135,963 | \$ 136,120 | \$ 136,347 | \$ 136,512 | \$ 182,879 | \$ 183,235 |
| Accumulated deficit | | | | | | |
| As currently reported on | | | | | | |
| Form 10-K or 10-Q | \$(194,301) | \$(209,196) | \$(212,909) | \$(216,166) | \$(220,622) | \$(220,028) |
| Correction of EITF 00-27 | (201) | (1.000) | (= =0=\ | (0.400) | | / - > |
| errors As expected to be | (301) | (1,203) | (2,292) | (3,629) | (5,408) | (7,209) |
| reported on revised | | *** | ************************************** | | | |
| Form 10-K or 10-Q | \$(194,602) | \$(210,399) | \$(215,201) | \$(219,795) | \$(226,030) | \$(227,237) |
| Stockholders' equity (deficit): As currently reported on | | | | | | |
| Form 10-K or 10-Q Correction of EITF 00-27 | \$ (63,925) | \$ (78,820) | \$ (82,468) | \$ (85,725) | \$ (49,309) | \$ (47,292) |
| errors As expected to be | 6,109 | 5,364 | 4,437 | 3,265 | 6,356 | 4,834 |
| reported on revised Form 10-K or 10-Q | \$ (57,816) | \$ (73,456) | \$ (78,031) | \$ (82,460) | \$ (42,953) | \$ (42,458) |
| 7 01111 10 17 01 10 X | (07,020) | (75,450) | *************************************** | (02,700) | (T2,703) | (12,130) |

Overview and Recent Developments

We are a broad-based communications company, servicing residential, small and medium-sized businesses and large corporate accounts in the United States. We provide a range of products from local dial tone, domestic and international longdistance voice services to fully managed, integrated data and enhanced services. We are a facilities-based carrier with points of presence in 30 major U.S. cities. We currently have 11 voice switches and 17 data switches located throughout the United States. Our operational expertise and our focus on first-rate customer support enable us to provide high quality voice and data communications solutions.

We currently manage our Company through two business segments. Our Telecommunications segment offers a broad selection of voice and data telecommunications products and services to residential and commercial customers through a network of independent agents, primarily via MLM and commercial agent programs, Our Technologies segment offers a proven network convergence solution for voice and data in Voice over Internet Protocol ("VoIP") communications technology and holds two foundational patents in the VoIP space (U.S. Patent Nos. 6,243,373 and 6,438,124, together the "VoIP Patents"). We are pursuing efforts to license the technology supported by our patents to carriers and equipment manufacturers and suppliers in the IP telephony market.

In August 2004, the Company implemented a resizing of the organization targeted at reducing its operating costs. The cost cutting reflects both the continued efficiencies created by the ongoing integration of the Company's operations, related to its four acquisitions over the last three years, and management's commitment to its objective to achieving break-even operating income by the end of 2004, despite softening revenue and regulatory uncertainty. Approximately 20 percent of the Company's work force have been removed from the organization. The reduction affected staff in the San Diego, Pittsburgh and Somerset facilities. The Company anticipates that it will record expenses of between \$1,000 and \$2,000 during the third quarter ended September 30, 2004 related to this restructuring. Restructuring charges will include employee reduction costs and lease termination costs and may include additional charges related to potential asset impairments. Management is in the process of assessing the impact of these measures on other assets.

Acceris has been built through the acquisition of predecessor businesses, which have been and are continuing to be integrated, consolidated and reorganized. These predecessor businesses are organized into two segments: Telecommunications and Technologies. Telecommunications has been assembled through the acquisition of certain assets of WorldxChange Communications, Inc. ("WorldxChange") in 2001 and certain assets of RSL COM USA, Inc. ("RSL") in 2002. Added to this was the acquisition of the assets of Transpoint Communications, LLC and the membership interest of Local Telecom Holdings, Inc., (collectively, "Transpoint"), which closed in 2003.

Our development and transition is articulated below:

Telecommunications:

WorldxChange was a facilities-based telecommunications carrier providing international and domestic long-distance service to retail customers. At the time we purchased the business, WorldxChange consisted primarily of a dial-around product that allowed a customer to make a call from any phone by dialing a 10-10-XXX prefix. Since the acquisition, we have commenced offering a 1+ product (1+ products are those with which a customer directly dials a long-distance number from their telephone by dialing 1-area code-phone number) and have also begun to offer local communications products to our residential and small business customers. The local dial tone service is being provided under the terms of the Unbundled Network Element Platform ("UNE-P") authorized by the Telecommunications Act of 1996 and was available in New York and New Jersey in the first quarter of 2004, and has since expanded to Pennsylvania, Massachusetts and Florida. Historically, WorldxChange marketed its services through consumer mass marketing techniques, including direct mail and direct response television and radio. In 2002, we revamped our channel strategy by de-emphasizing the direct mail channel and devoting our efforts to pursuing more profitable methods of attracting and retaining customers. We now use commercial agents as well as a network of independent commission agents recruited through an MLM program to attract and retain new customers. In 2004 we launched the Acceris Communications Inc. Platinum Agent Program which awards warrants to certain of our agents based on performance criteria as a means to attract and incentivize existing and new independent agents. In December 2002, we completed the purchase of certain assets of RSL from a bankruptcy proceeding. The purchase included the assets used by RSL to provide long-distance voice and data services, including frame relay, to their commercial customers and the assets used to provide long-distance and other voice services to small businesses and the consumer/residential market, which they referred to as their Agent business.

In July 2003, we completed the purchase of Transpoint. The purchase of Transpoint provided us with further penetration into the commercial agent channel and a larger commercial customer base.

19